

MONOGRAMTM
P.O. Box 8250
Inglewood, CA 90308

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BUSINESS REPLY CARD
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NO POSTAGE
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UNITED STATES

Warranty and Replacement Policy

The Monogram 90-day Limited Warranty is set forth in the Customer License Agreement in the manual. Please review it carefully.

From the end of the 90-day warranty period until one year after the date of purchase, you may obtain a replacement disk from Monogram for a \$15.00 fee.

A Postage Paid Warranty Registration Card is attached. It is important to fill it out completely. Then, detach along the perforation and return it to us. Immediately upon receipt of your card, we will add your name to our mailing list. You will receive Monogram's newsletter, featuring new applications, technical information and useful news on product enhancements, upgrades and new product introductions.

Product Support Program Enrollment Card

By filling in this card and sending it to us, along with a check or money order for \$20.00, you will qualify for the full range of benefits outlined under "Product Support Program."

Product Support Program

This program has been designed to be very easy to use. Computer and accounting terminology has been kept to a minimum. The "Getting Started" chapter of the manual defines commonly-used terms and functions. There's a glossary available for ready reference. And an Error Assist section to help you along.

We've made the program as user-friendly as we possibly could. But we understand that there will still be occasions when you simply can't solve a problem on your own.

So we've established a group of expert customer support people, trained and equipped to answer your questions. By phone or by mail.

Our customer service group is one of several benefits available to you through our special Product Support Program at a one-time charge of \$20.00. Here is a complete list of services included in the program:

Back-up Diskette. To protect you from the unexpected.

Technical Support: As described above, our Customer Service Group is available to help you either by phone or by mail. All you have to do is identify yourself and give our receptionist your product serial number. (There is a label on your program diskette.) The Customer Service Hotline (213) 215-0529 is open from 9:00 A.M. to 4:00 P.M. (Pacific Time). If you'd rather put your questions in writing, send your correspondence to:

MONOGRAM
Customer Service Group
8295 South La Cienega Blvd.
Inglewood, CA 90301

Periodic Newsletters. This program can be used in a number of different personal and business ways. These newsletters will address some of the more interesting applications and deal with some of the most frequently asked questions—including the "stumpers." Input for the newsletters is welcomed, so feel free.

Enhancements/Revisions/New Products. In addition to creating new products for the home productivity field, we are always striving to perfect and upgrade our existing products. By staying in touch with you, we can keep you posted on each new development as it occurs.

MONOGRAMTM

Customer Information

MONOGRAM™ Customer License Agreement

IMPORTANT: THE ENCLOSED MONOGRAM™ PROGRAM IS LICENSED BY MONOGRAM™ TO CUSTOMERS FOR THEIR USE ONLY ON THE TERMS SET FORTH BELOW. OPENING THIS PACKAGE OR USING THE ENCLOSED DISKETTE INDICATES YOUR ACCEPTANCE OF THESE TERMS.

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MONOGRAM DOES NOT AND CANNOT WARRANT THE PERFORMANCE OR RESULTS THAT MAY BE OBTAINED BY USING THE SOFTWARE OR THE MANUAL. ACCORDINGLY, THE SOFTWARE AND THE MANUAL ARE LICENSED "AS IS" WITHOUT WARRANTY AS TO THEIR PERFORMANCE, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. THE ENTIRE RISK AS TO THE RESULTS AND PERFORMANCE OF THE PROGRAM IS ASSUMED BY YOU. SHOULD THE SOFTWARE OR THE MANUAL PROVE DEFECTIVE, YOU (AND NOT MONOGRAM OR ITS DEALERS, OR DISTRIBUTORS) ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION.

V. Limited Warranty for Diskettes.

To the original licensee only, MONOGRAM warrants the magnetic diskette on which the software is recorded to be free from defects in materials and faulty workmanship under normal use and service for a period of ninety days from the date the software is delivered. If, during this 90-day period, a defect in the diskette should occur, the diskette may be returned to MONOGRAM at the address noted below, or to any authorized MONOGRAM dealer, and MONOGRAM will replace the diskette without charge to you, provided that you have previously returned the enclosed Warranty Registration Card to MONOGRAM. Your sole and exclusive remedy in the event of a defect is expressly limited to replacement of the diskette as provided above. Any implied warranties of merchantability and fitness for a particular purpose are limited in duration to the period of ninety (90) days from the date of delivery. If the failure of a diskette has resulted from accident, abuse or misapplication of the diskette, then MONOGRAM shall have no responsibility to replace the diskette under the terms of this limited warranty. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

VI. Diskette Replacement Policy.

If after ninety (90) days and during the first year after the date of delivery, a defect in the diskette should occur, the diskette may be returned to MONOGRAM, accompanied with proof of purchase and payment of the applicable replacement fee as outlined in this User Guide and MONOGRAM will replace the diskette provided that you have previously returned your Warranty Registration Card to MONOGRAM.

VII. Limitation of Liability.

NEITHER MONOGRAM NOR ANYONE ELSE WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION, OR DELIVERY OF THIS SOFTWARE OR MANUAL SHALL BE LIABLE FOR ANY DIRECT, INCIDENTAL, SPECIAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, SUCH AS, BUT NOT LIMITED TO, LOSS OF ANTICIPATED PROFITS OR BENEFITS, RESULTING FROM THE USE OF THE PROGRAM OR ARISING OUT OF ANY BREACH OF ANY WARRANTY, EVEN IF NOTICE HAS BEEN MADE OF THE LIKELIHOOD OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

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8295 S. La Cienega Blvd.
Inglewood, CA 90301
(213) 215-0529

Complete this form immediately and return to Monoqram.
FOR BACK-UP DISK INFORMATION, REFER TO THE PRODUCT SUPPORT PROGRAM DESCRIBED IN THIS BROCHURE.

Name _____
Signature _____
Address _____
City _____ State _____ Zip _____
Phone Number, Day (_____) _____ Eve (_____) _____
Product Serial Number _____
Where was this product purchased? _____
Address _____

Purchase Price _____ Date of Purchase _____
What brand of computer do you own? _____
What brand of computer do you use in your office? _____

Do you use this program for ☐ Home Finances?
☐ Small Business Finances? ☐ Both? **133138**
Other? _____
What peripherals do you currently own/plan to buy in the next 6 months?
☐ Printer ☐ Modem
☐ Hard Disk Drive ☐ Mouse
☐ Additional Floppy Disk Drive(s) ☐ Other _____
Do you prepare your own taxes?
☐ Yes ☐ No
How much do you spend on your tax preparation? _____
Would you be interested in banking from your home?

What is the name of your bank(s)? _____

(DETACH WARRANTY CARD AT PERFORATION)

What is the age of the purchaser of this program?

☐ 18-25 ☐ 50-65
☐ 26-35 ☐ Over 65 Purchaser is ☐ Male ☐ Female
☐ 36-49

Household Income?

☐ 10-25K ☐ 36-50K
☐ 26-35K ☐ 50K Above

What is the age of the primary user of this program?

☐ 18-25 ☐ 26-35 ☐ 36-49 ☐ 50-65 ☐ Over 65

Is the primary user ☐ Male? ☐ Female?

How many people use this program? _____

What other software programs do you own/plan to buy in the next 6 months?

1. _____ 3. _____
2. _____

Occupation?
You _____

Spouse _____

What computer magazines do you read? _____

How did you hear about this program? _____

☐ Advertisement _____
name of publication

☐ Dealer ☐ Magazine Article ☐ Friend

☐ Other _____